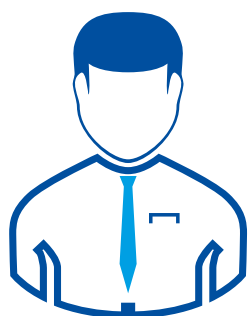


CUSTOMER SUPPORT ENGINEER (m/f/d)

Support us in the expansion of high-performance fiber optic networks and become part of the TKI team. The familiar and relaxed atmosphere of a medium-sized company is waiting for you. We attach great importance to a mindful working environment with flexibility and individuality.

For more than 30 years we have been accompanying our customers through the entire network life cycle in the areas of consulting, planning as well as construction and operation. The expansion of the networks is realized with our own innovative software.

TASKS THAT AWAIT YOU WITH US:



- As part of our support team, you are the **first point of contact for all questions** that our customers have in connection with our software.
- You will **handle our customers' inquiries efficiently** and **in a goal- and solution oriented manner**, and you will always communicate with our customers in a professional manner.
- You **structure complex questions in connection with our software portfolio** and solve them together with our development team.
- You then **document solution approaches in our knowledge base** so that new findings can be widely disseminated and everyone can benefit from them.

WHAT YOU BRING TO THE TABLE:



- You have **successfully completed an apprenticeship** or **a degree in computer science** or **business informatics** or similar.
- **You are a team player** and like to share your knowledge with your colleagues? Then you fit perfectly into our team.
- **Curiosity drives you forward and you are always up to date?** Very good, bring in your experiences and ideas actively and develop yourself professionally and methodically permanently.
- You have **database skills** and an **interest in new technologies** and software products runs in your blood.
- You **like to work in an international team** and **communicate very well in English**.

IN ADDITION, WE OFFER YOU:



30 days of vacation, an **attractive salary** and a **company pension plan** are the basis for a long-term cooperation.



In your daily work, you will benefit from our **open corporate culture** and the **uncomplicated cooperation** within the team.



To give you a good start in the team, we attach **great importance to a transparent application process** and **individual training**.



We also like to get together after work for **team and sports events**.



For an **optimal work-life balance**, you can use the **option of mobile working** and **arrange your own working hours** as far as possible.



The feel good factor at work is very important to us. That's why we offer you **ergonomic workstations with state-of-the-art technology**.



Our **inhouse cook will prepare delicious meals for you** in the TKI kitchen.

[APPLY NOW](#)



Contact

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